Wheelchairs

Wheelchairs are available on a first-come, first-served basis at the Leon Levy Visitor Center, Mosholu Entrance, Bedford Park Gate, and East Gate. Wheelchair seating areas are reserved at the top of the Ross Hall.

Tram Tour

The Tram is wheelchair accessible. Each tram is equipped with a T-coil compatible induction loop. Headsets are available; ask the Tram attendant.

Tram Tour

Assistive Listening Devices (headsets and T-coil compatible neck loops) are available upon request. ASL interpreters can be requested for any program or tour with two weeks' advance notice. Please contact the Access Office at access@nybg.org or call 718.817.8564.

Service Animals

The Garden does not allow pets on grounds. Service animals are permitted in compliance with the Americans with Disabilities Act (ADA). Please contact the Access Office at access@nybg.org or call 718.817.8564 for assistance.

Restrooms

All public restrooms are wheelchair accessible and have baby changing stations. A private-use accessible restroom is available in the Watson Lobby.

Etiquette

Please stay on paths, picnic in the designated areas, and leave your pets at home. Picking flowers, climbing trees, and recreational sports are not permitted. Strollers, tripods/monopods, easels, selfie sticks, food, and drink are not permitted in the Conservatory, Art Gallery, and Ross Hall. No outside food is allowed in the dining areas. Smoking is not permitted anywhere on Garden grounds. Children 16 and under must be accompanied by an adult at all times.

NYBG ACCESSIBILITY GUIDE

We strive to ensure that the Garden, its buildings, and its tour vehicles are accessible. For assistance if needed, please contact the Access Office at access@nybg.org or call 718.817.8564.

More Information

We strive to ensure that the Garden, its buildings, and its tour vehicles are accessible. Due to the Garden's varied topography, portions of the historic landscape may be inaccessible. For more information about specific areas of the Garden, please inquire at the Leon Levy Visitor Center Information Booth.
The New York Botanical Garden is located on property owned in full by the City of New York, and its operation is made possible in part by public funds provided through the New York City Department of Cultural Affairs. A portion of the Garden’s general operating funds is provided by The New York City Council and The New York State Office of Parks, Recreation and Historic Preservation. The Bronx Borough President and Bronx elected representatives in the City Council and State Legislature provide leadership funding.

Suggested Wheelchair Routes
Some non-highlighted pathways may be steep, have uneven grades, or have steps.

Tram Route to Accessible Destinations
1. Main Tram Stop:
   - Levy Visitor Center
   - Everett Children’s Adventure Garden
   - Mitsubishi Wild Wetland Trail
2. Library Building
3. Magnolias
4. Edible Academy
5. Rockefeller Rose Garden
   - Burn Lilac Collection
   - Steinhardt Maple Collection
6. Thain Forest
   - Goldman Stone Mill
7. Thain Forest
   - Azalea Garden
8. Azalea Garden

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