INSTRUCTIONS

Current or Former Members

If you are currently a Member or have been a Member since January 1, 2013, you have an existing Member online account, so there is no need to create a new account. In order to receive your complimentary Member tickets and exclusive discounts you need to create a password to access to your online account.

Note that only one e-mail address can be linked to a Member online account.

Please review the following steps to create your password. When you've successfully created a password, you can log into your NYBG Member online account to renew your Membership or reserve your Member tickets.

Questions?
E-mail membership@nybg.org

Select the link “Create/Forgot Your Password?”

Enter Your First Name, Last Name, and e-mail address associated with your Member account and select “Submit”.

A pop-up will appear “Temp Password Sent.” If an error message appears please e-mail membership@nybg.org for assistance.

Go to your e-mail inbox and look for an e-mail from membership@nybg.org, with the subject “NYBG Password Reset.” Open this e-mail and select the green button “Update My Password”.

A new pop-up window will appear, prompting you to create a password. Your password must be at least 8 characters, and include an uppercase letter, and a number. Select “Update Password” when complete.

The message “Password Change” will appear when your password is successfully changed. Select “OK”.

The Sign In/Create an Account window will appear, you can login with your e-mail address and the new password created. This process can be repeated if you should ever forget your password.