

# MEMBER ONLINE ACCOUNT LOGIN

## Instructions

If you are a current or former Member, you already have an existing online account. If it is your first time logging in, you will need to set up your password.

Follow the steps below to create or reset your password. Once logged in, you can use your account to reserve complimentary Member tickets, renew your Membership, and check your Membership level and expiration date.

Note that only one email address can be linked to an online Member account. Contact the Membership office if you need to change the email.

**Questions?**  
Email [membership@nybg.org](mailto:membership@nybg.org)

1

Sign In/Create an Account

Sign In

Create an Account

Email

Password

?

Create/Forgot Your Password?

First time logging in? Create an account.

Members & Patrons: Click 'Create/Forgot Your Password'

Questions? Call 718.817.8703

Corporate Partners Click Here

Sign In

Visit the **Membership** page and click on **Member Login**.

Click on “**Create/Forgot Your Password?**”

2

Create or Recover Password

Please check your e-mail for a verification link after submitting your information.

First Name

Last Name

Email Address

Cancel

Submit

Enter the first and last name of the **primary Member** and the email associated with your Membership. This information must match your Membership record.

Click “**Submit.**” A “success” pop-up should appear.

3

Hi Benedetta,

You have requested a new password for the account associated with this e-mail address. If this is correct, please follow the link to set a new password:

Update My Password

If you have any questions, contact the NYBG Membership Office M-F, 9 a.m.-5p.m. at 718.817.8703 or e-mail [membership@nybg.org](mailto:membership@nybg.org).

[https://www.nybg.org/?new\\_password\\_token=6a1f9ca89758445db8fadab0877bf5ec0](https://www.nybg.org/?new_password_token=6a1f9ca89758445db8fadab0877bf5ec0)

We look forward to seeing you soon

An email will be sent from [membership@nybg.org](mailto:membership@nybg.org) with a link to set up your password. Please be advised that the link will expire within 5 minutes.

4

Update Password

Enter your info below to update your password.

New Password

Confirm New Password

Update Password

Cancel

Click on the link and enter your new password (must be between 8–14 characters and include at least 1 uppercase letter and 1 number).