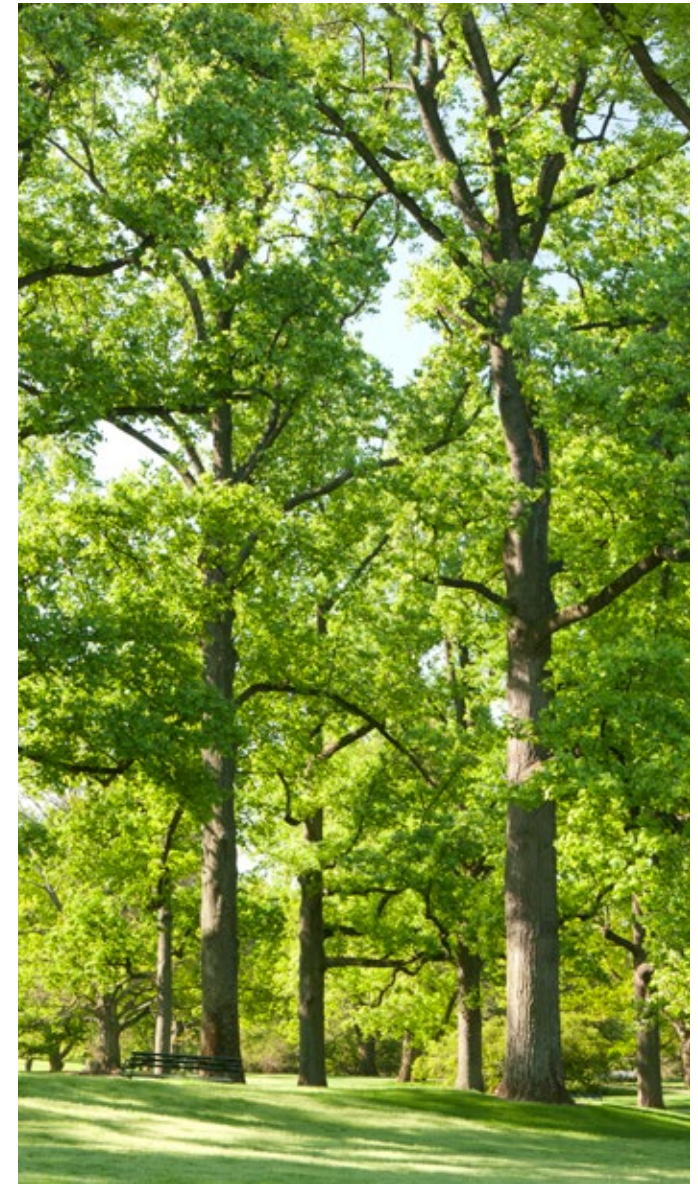



# Accessibility




## More Information


 For more information about the accessibility of specific programs or tours, please visit our Web site at [nybg.org](http://nybg.org) or call 718.817.8649

## Etiquette


Please stay on paths, picnic in the designated areas, and leave your pets at home. Picking flowers, climbing trees, and recreational sports are not permitted. Strollers, tripods/monopods, food, and drink are not permitted in the Conservatory. No outside food is allowed in the Café. Smoking is not permitted anywhere on Garden grounds. Children 16 and under must be accompanied by an adult at all times.

## Accessible Routes

 The Botanical Garden, its buildings, and its tour vehicles are accessible. Due to the Garden's varied topography, portions of the historic landscape may be inaccessible.

 For more information about specific areas of the Garden, please inquire at the Visitor Center Information Booth.

## First Aid

 Visitor Services or Security staff are available to assist with First Aid.

- In case of emergency, call 718.817.8617 or 718.817.8714.

## Dining


Stephen STARR Events provides a range of inviting dining options for NYBG visitors and private events. The Pine Tree Café offers casual selections from salads to panini, while Hudson Garden Grill hosts a menu of New American cuisine inspired by locally sourced ingredients from Hudson Valley producers.

## Plant Information Service

LuEsther T. Mertz Library Plant Information Service  
Call 718.817.8681 (M–F, 9:30 a.m.–12:30 p.m.) to speak to an expert or make an appointment, or e-mail [plantinfo@nybg.org](mailto:plantinfo@nybg.org)


## Proud Corporate Sponsors



 Appropriately documented service dogs are welcome at the Garden.

**Service Animals**  
Appropriately documented service dogs are welcome at the Garden.

**Audio Tours**  
The Garden's Audio Tours are accessible by cell phone. Large-print and regular print transcripts of the Audio Tours are available at the Visitor Center Information Booth. The Garden's Audio Tour Stimulating Your Senses in the Home Gardening Center includes visually descriptive commentary designed for the Garden's visually impaired visitors. Audio Tour signage includes braille text.

 The Home Gardening Center's, Helen's Garden for the Senses, includes braille signage.

**Braille Signage**  
The Home Gardening Center's, Helen's Garden for the Senses, includes braille signage.

**Tram Tour**  
The Tram is wheelchair accessible. Each tram can accommodate one wheelchair. Every effort will be made to accommodate groups of wheelchair users. Large-print transcripts of the Tram Tour are available from the Tram Attendant. Trams are equipped with a T-coil compatible induction loop. Headsets are available; ask the Tram attendant. T-coil compatible Devices (head sets and Assistive Listening Devices (head sets and T-coil compatible neck loops) are available upon request. Please ask a staff member for wheelchair seating areas reserved at the top of the Ross Lecture Hall.

**Guided Tours**  
Assistive Listening Devices (headsets and T-coil compatible neck loops) are available for all tours and programs upon request. A tour of a Garden collection with an American Sign Language interpreter is offered on the third Saturday of every month. Arthur and Janet Ross Lecture Hall  
Assistive Listening Devices (head sets and T-coil compatible neck loops) are available upon request. Please ask a staff member for wheelchair seating areas reserved at the top of the Ross Lecture Hall.

**Accessibility**  
We strive to ensure that the Garden, its buildings, and its tour vehicles are accessible. However, due to the Garden's naturally varied topography, portions of the historic landscape may be inaccessible.

**Wheelchairs**  
Wheelchairs are available to borrow free of charge on a first-come, first-served basis at the Leon Levy Visitor Center, Mosholu Gate, and Bedford Park Gate. Reservations are not accepted. An ID must be left with Visitor Services. Wheelchair lifts are located in the End A. Haupt Conservatory and at the entrance to the Library building.





- 1 Leon Levy Visitor Center
- 2 Pine Tree Café
- 3 Shop in the Garden
- 4 Luce Herb Garden
- 5 Ladies' Border
- 6 Irwin Perennial Garden
- 7 Haupt Conservatory
- 8 Home Gardening Center
- 9 Helen's Garden for the Senses
- 10 Hudson Garden Grill
- 11 Ross Hall and Steere Herbarium
- 12 Pfizer Laboratory
- 13 Watson Education Building
- 14 Library Building
- 15 Reflecting Pool
- 16 Everett Children's Adventure Garden
- 17 Native Plant Garden
- 18 Azalea Garden
- 19 Thain Family Forest

- 20 Goldman Stone Mill
- 21 Howell Family Garden
- 22 Rockefeller Rose Garden
- 23 Nolen Greenhouses
- 24 Benenson Ornamental Conifers

**Suggested Wheelchair Routes**  
 Some non-highlighted pathways may be steep, have uneven grades, or have steps.

- Tram Route**
- Accessible Collections**
- 1 Leon Levy Visitor Center  
Everett Children's Adventure Garden  
Mitsubishi Wild Wetland Trail
  - 2 Azalea Garden
  - 3 Thain Family Forest  
Azalea Garden
  - 4 Thain Family Forest  
Goldman Stone Mill
  - 5 Benenson Ornamental Conifers  
Rockefeller Rose Garden
  - 9 Library Building  
Ross Hall

**NYCULTURE** The New York Botanical Garden is located on property owned in full by the City of New York, and its operation is made possible in part by public funds provided through the New York City Department of Cultural Affairs. A portion of the Garden's general operating funds is provided by The New York City Council and The New York State Office of Parks, Recreation and Historic Preservation. The Bronx Borough President and Bronx elected representatives in the City Council and State Legislature provide leadership funding.