Accessibility

We strive to ensure that the Garden, its buildings, and its tour vehicles are accessible. However, due to the Garden’s naturally varied topography, portions of the historic landscape may be inaccessible.

Wheelchairs
Wheelchairs are available to borrow free of charge on a first-come, first-served basis at the Leon Levy Visitor Center, Mosholu Gate, and Bedford Park Gate.

- Reservations are not accepted. An ID must be left with Visitor Services.
- Wheelchair lifts are located in the Enid A. Haupt Conservatory and at the entrance to the Library building.

Etiquette
Please stay on paths, picnic in the designated areas, and leave your pets at home. Picking flowers, climbing trees, and recreational sports are not permitted. Strollers, tripods/monopods, food, and drink are not permitted in the Conservatory. No outside food is allowed in the Café. Smoking is not permitted anywhere on Garden grounds. Children 16 and under must be accompanied by an adult at all times.

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First Aid
Visitor Services or Security staff are available to assist with First Aid.

- In case of emergency, call 718.817.8617 or 718.817.8714.

Audio Tours
The Garden’s Audio Tours are accessible by cell phone. Large print and regular print transcripts of audio tours are available by request.

The Garden’s Audio Tour booth, located in the East Garden, provides audio tours of the Garden for the Senses, Helen’s Garden for the Senses, and the Home Gardening Center.

Braille Signage
The Garden provides tactile and braille signage throughout the Garden. The Home Gardening Center, Helen’s Garden for the Senses, and the Library include braille signage.

Service Animals
Appropriately documented service dogs are welcome at the Garden.

Dining
Stephen STARR Events provides a range of inviting dining options for NYBG visitors and private events. The Pine Tree Café offers casual selections from salads to panini, while Hudson Garden Grill hosts a menu of New American cuisine inspired by locally sourced ingredients from Hudson Valley producers.

Plant Information Service
LuEsther T. Mertz Library Plant Information Service
Call 718.817.8681 (M–F, 9:30 a.m.–12:30 p.m.) to speak to an expert or make an appointment, or e-mail plantinfo@nybg.org

The Library building and at the entrance to the Garden.

Arthur and Janet Ross Lecture Hall
Assistive Listening Devices (headsets and T-coil compatible neck loops) are available upon request. Please ask a staff member for assistance.

Wheelchair seating areas are reserved at the top of the Ross Lecture Hall.

Guided Tours
Assistive Listening Devices (headsets and T-coil compatible neck loops) are available upon request. Please ask a staff member for assistance.

The library building and at the entrance to the Garden.

The top of the Ross Lecture Hall is wheelchair accessible.

We welcome assistance animals upon request. Call 718.817.8681 to speak to an expert or make an appointment, or e-mail plantinfo@nybg.org

More Information
For more information about the accessibility of specific programs or tours, please visit our Web site at nybg.org or call 718.817.8649.

Accessories

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The New York Botanical Garden is located on property owned in full by the City of New York, and its operation is made possible in part by public funds provided through the New York City Department of Cultural Affairs. A portion of the Garden’s general operating funds is provided by The New York City Council and The New York State Office of Parks, Recreation and Historic Preservation. The Bronx Borough President and Bronx elected representatives in the City Council and State Legislature provide leadership funding.

Leon Levy Visitor Center
Pine Tree Café
Shop in the Garden
Luce Herb Garden
Ladies’ Border
Irwin Perennial Garden
Haupt Conservatory
Home Gardening Center
Helen’s Garden for the Senses
Hudson Garden Grill
Ross Hall and Steere Herbarium
Pfizer Laboratory
Watson Education Building
Library Building
Reflecting Pool
Everett Children’s Adventure Garden
Native Plant Garden
Azalea Garden
Thain Family Forest
Goldman Stone Mill
Howell Family Garden
Rockefeller Rose Garden
Nolen Greenhouses
Benenson Ornamental Conifers

**Suggested Wheelchair Routes**
Some non-highlighted pathways may be steep, have uneven grades, or have steps.

**Tram Route Accessible Collections**
Leon Levy Visitor Center
Everett Children’s Adventure Garden
Mitsubishi Wild Wetland Trail
Azalea Garden
Thain Family Forest
Azalea Garden
Thain Family Forest
Goldman Stone Mill
Benenson Ornamental Conifers
Rockefeller Rose Garden
Library Building
Ross Hall